

## Student support and welfare resources

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Master Plumbers is located at the Plumbing Industry Climate Action Centre (PICAC)

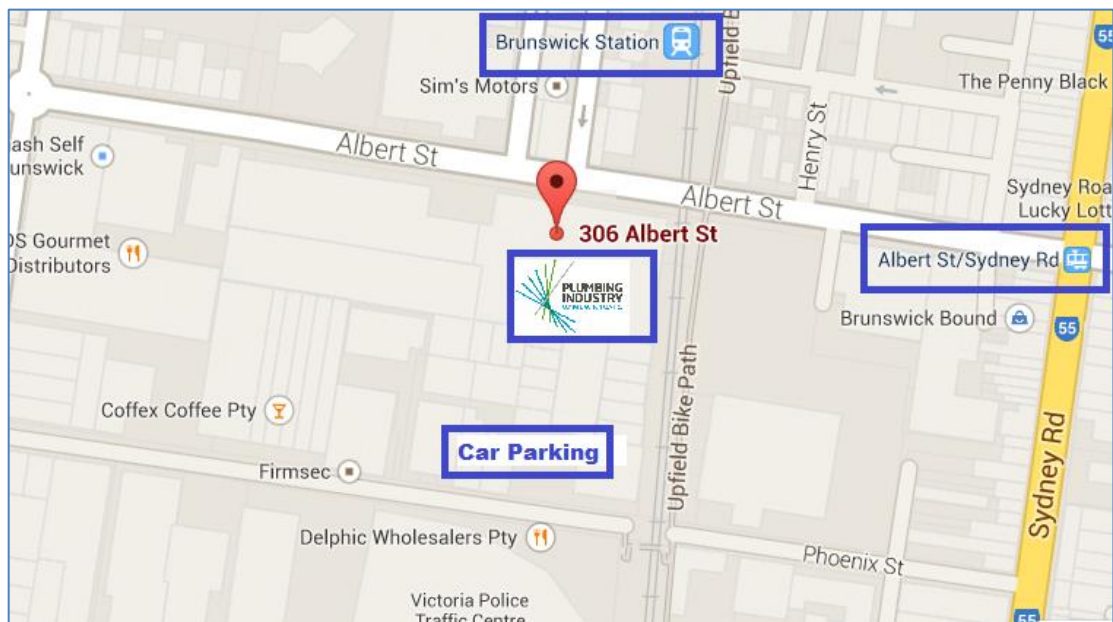
### Albert Street campus

6/306 Albert Street Brunswick VIC 3056 (Melway map 29 F8)

### Phoenix Street campus (Preapprenticeship training workshop)

22-28 Phoenix Street, Brunswick VIC 3056

Telephone: (03) 9356 8921  
Fax: (03) 9356 8929  
Email: [training@plumber.com.au](mailto:training@plumber.com.au)



## Transport

### Train

Uppfield Train to Brunswick Station (You can see the PICAC building from the station)

### Tram

Tram route no 19 North Coburg Stop 22 Sydney Rd & Albert St.

### Parking

Albert Street (limited availability) or Phoenix Street

### Taxis

Black Cabs 132 227 / Silver Top 131 008

## ***Medical services***

- Emergency services – Dial 000
- Emergency Hospital – Royal Melbourne Hospital, Grattan St, Parkville Vic 3052. Ph: 9342 7000. [www.rmh.org.au](http://www.rmh.org.au)
  
- Doctors surgery - Brunswick Betta Health
  - 30 Sydney Road (cnr Brunswick Rd and Sydney Rd)
  - Tel: 03) 8388 5200
  - Hours of operation 8.00 – midnight
  
- Brunswick Dental Group, 266 Sydney Rd Brunswick 3056. Ph: 9380 1305
- Chemist – Brunswick Pharmacy, 369 Sydney Rd Brunswick Vic 3056. Ph: 9380 9118
- Poisons Information Centre – Ph. 13 11 26

### **Where to look for more information?**

google.com.au, or the Yellow Pages

## ***Banks and ATMs***

- ANZ Bank and ATM, 392 Sydney Rd Brunswick
- Commonwealth Bank and ATM, 369-371 Sydney Rd Brunswick
- NAB Bank and ATM, 416 Sydney Road Brunswick

## ***Café***

- Albert Street Café, 306 Albert St (PICAC car park)
- Hospitality Training Centre Restaurant, Unit 2/306 Albert St Brunswick 3056. Ph: 9388 1959
- Flour Mill Café, 1/341 Sydney Rd Brunswick 3056. Ph: 9078 0497

## ***Convenience store***

- Safeway, 300-304 Albert St Brunswick. Ph: 9387 2344

## ***Post office***

- Brunswick Post Shop, 415 Sydney Road Brunswick 3056. Ph: 9380 1240

## ***Literacy and numeracy assistance***

- Local literacy and numeracy courses – CAE, 253 Flinders Lane Melbourne Vic 3000. Ph: 03 9652 0611. Fax: 03 9654 7840. [www.cae.edu.au](http://www.cae.edu.au)
- Coaches – CAE, 253 Flinders Lane Melbourne Vic 3000. Ph: 03 9652 0611 Fax: 03 9654 7840. [www.cae.edu.au](http://www.cae.edu.au)

## ***Local government services***

- Abstudy enquiries – Centrelink, 172-186 Moreland Rd Moreland Vic 3056. Ph: 9953 2099 or 13 23 17. [www.centrelink.gov.au/internet/internet.nsf/payments/abstudy.htm](http://www.centrelink.gov.au/internet/internet.nsf/payments/abstudy.htm)
- Austudy enquiries – Centrelink, 172-186 Moreland Rd Moreland Vic 3056. Ph: 9953 2099 or 13 23 17. [www.centrelink.gov.au/internet/internet.nsf/payments/austudy.htm](http://www.centrelink.gov.au/internet/internet.nsf/payments/austudy.htm)
- Apprenticeships – Australian Apprenticeships Centre, Level 14 303 Collins St Melbourne Vic 3001. Ph: 03 9613 6700. Fax: 03 9614 4481. [www.appsvic.com.au](http://www.appsvic.com.au)
- Centrelink – 172-186 Moreland Rd Moreland Vic 3056. Ph: 9953 2099 or 13 23 17. [www.centrelink.gov.au](http://www.centrelink.gov.au)

## ***Libraries***

- State Library of Victoria – 328 Swanston St Melbourne Vic 3000. Ph: 03 8664 7000. Fax: 03 9639 4737
- Brunswick Library [Campbell Turnbull] – 220 Melville Rd Brunswick West Vic 3055. Ph: 03 9384 9200. Fax: 03 9383 1639. Email [ctllibrary@moreland.vic.gov.au](mailto:ctllibrary@moreland.vic.gov.au)
- Brunswick Library – 233 Sydney Rd Brunswick Vic 3056. Ph: 9389 8600. Fax: 9387 4853. [www.slv.vic.gov.au](http://www.slv.vic.gov.au). Email [brunswicklibrary@moreland.vic.gov.au](mailto:brunswicklibrary@moreland.vic.gov.au)
- Australian Taxation Office – Casselden Place, 2 Lonsdale St Melbourne Vic 3000. Ph: 13 28 61. Website: [www.ato.gov.au](http://www.ato.gov.au)

## ***Welfare agencies***

### **Local community centres**

- Brunswick Neighbourhood House – 18 Garden St Brunswick Vic 3056. Ph: 9387 9901
- Aboriginal Health Service – 186 Nicholson St Fitzroy Vic 3065. Ph: 9419 3000

### **Telephone counselling services**

- Life Line – Ph: 13 11 14. Website: [www.lifeline.org.au](http://www.lifeline.org.au)
- Suicide Help Line – Ph: 1300 651 251. Website: [www.suicidehelpline.org.au](http://www.suicidehelpline.org.au)
- Kids Help Line – Ph: 1800 55 1800. Website: [www.kidshelp.com.au](http://www.kidshelp.com.au)
- Victorian Community Health – Ph: 03 9096 6131. Website: [www.health.vic.gov.au/communityhealth/counselling.htm](http://www.health.vic.gov.au/communityhealth/counselling.htm)
- Gay and Lesbian Counselling and Community Services of Australia – Ph: 03 9827 8544. Website: [www.glccs.org.au](http://www.glccs.org.au)
- Gamblers Help – Ph: 1800 156 789. Website: [www.problemgambling.vic.gov.au](http://www.problemgambling.vic.gov.au)
- Drug and Alcohol Centre – Turning Point Alcohol and Drug Centre, 54-62 Gertrude St Fitzroy Vic 3065. Ph: 1800 888 236. Website: [www.counsellingonline.org.au/en](http://www.counsellingonline.org.au/en)
- Melbourne Homeless Services – Ph: 1800 627 727. Website: [www.melbourne.homeless.org.au](http://www.melbourne.homeless.org.au)

### **Support group**

- Carlton Family Resource Centre – Ph: 03 9347 2611

## ***Student Support and Welfare Officer***

- Ms Alexandra Mannell
- General Manager Training and Industry Development
  - Telephone: 03 9356 8925
  - Mobile: 0430 789 671
  - Email: [Alexandra.mannell@plumber.com.au](mailto:Alexandra.mannell@plumber.com.au)

The Student Support and Welfare Officer can provide mentor assistance ('wise council' and 'sounding board'), referral and industry support.