

Student support and welfare resources

Master Plumbers is located at the Plumbing Industry Climate Action Centre (PICAC)

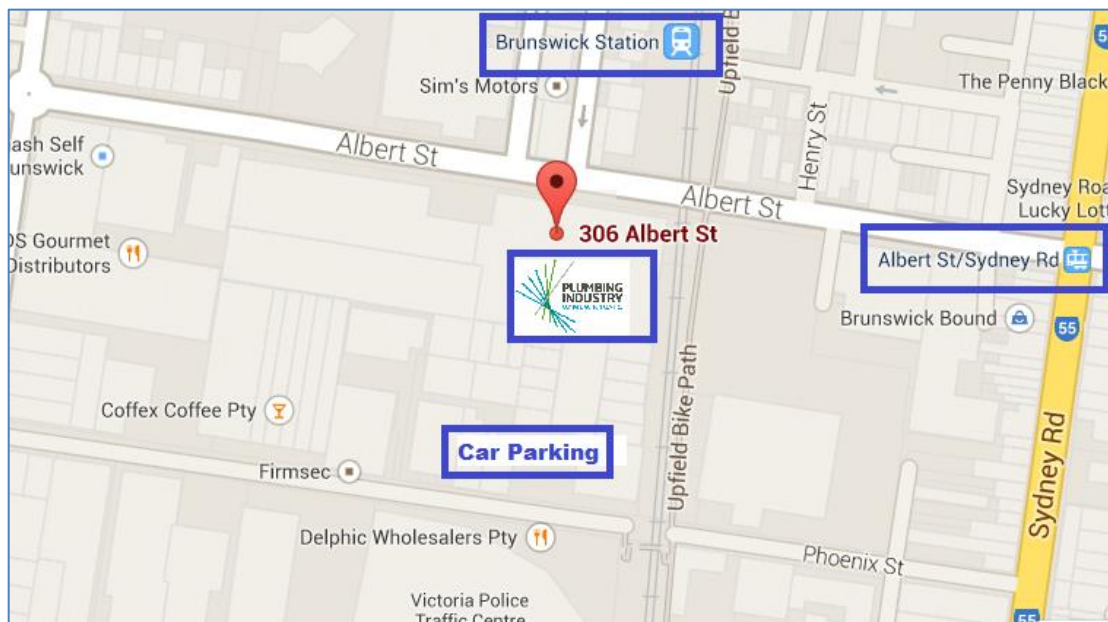
Albert Street campus

6/306 Albert Street Brunswick VIC 3056 (Melway map 29 F8)

Phoenix Street campus (Preapprenticeship training workshop)

22-28 Phoenix Street, Brunswick VIC 3056

Telephone: (03) 9356 8921
Fax: (03) 9356 8929
Email: training@plumber.com.au



Transport

Train

Upfield Train to Brunswick Station (You can see the PICAC building from the station)

Tram

Tram route no 19 North Coburg Stop 22 Sydney Rd & Albert St.

Parking

Albert Street (limited availability) or Phoenix Street

Taxis

Black Cabs 132 227 / Silver Top 131 008

Medical services

- Emergency services – Dial 000
- Emergency Hospital – Royal Melbourne Hospital, Grattan St, Parkville Vic 3052. Ph: 9342 7000. www.rmh.org.au
- Doctors surgery - Brunswick Betta Health
 - 30 Sydney Road (cnr Brunswick Rd and Sydney Rd)
 - Tel: 03) 8388 5200
 - Hours of operation 8.00 – midnight
- Brunswick Dental Group, 266 Sydney Rd Brunswick 3056. Ph: 9380 1305
- Chemist – Brunswick Pharmacy, 369 Sydney Rd Brunswick Vic 3056. Ph: 9380 9118
- Poisons Information Centre – Ph. 13 11 26

Where to look for more information?

google.com.au, or the Yellow Pages

Banks and ATMs

- ANZ Bank and ATM, 392 Sydney Rd Brunswick
- Commonwealth Bank and ATM, 369-371 Sydney Rd Brunswick
- NAB Bank and ATM, 416 Sydney Road Brunswick

Café

- Albert Street Café, 306 Albert St (PICAC car park)
- Hospitality Training Centre Restaurant, Unit 2/306 Albert St Brunswick 3056. Ph: 9388 1959
- Flour Mill Café, 1/341 Sydney Rd Brunswick 3056. Ph: 9078 0497

Convenience store

- Safeway, 300-304 Albert St Brunswick. Ph: 9387 2344

Post office

- Brunswick Post Shop, 415 Sydney Road Brunswick 3056. Ph: 9380 1240

Literacy and numeracy assistance

- Local literacy and numeracy courses – CAE, 253 Flinders Lane Melbourne Vic 3000. Ph: 03 9652 0611. Fax: 03 9654 7840. www.cae.edu.au
- Coaches – CAE, 253 Flinders Lane Melbourne Vic 3000. Ph: 03 9652 0611 Fax: 03 9654 7840. www.cae.edu.au

Local government services

- Abstudy enquiries – Centrelink, 172-186 Moreland Rd Moreland Vic 3056. Ph: 9953 2099 or 13 23 17. www.centrelink.gov.au/internet/internet.nsf/payments/abstudy.htm
- Austudy enquiries – Centrelink, 172-186 Moreland Rd Moreland Vic 3056. Ph: 9953 2099 or 13 23 17. www.centrelink.gov.au/internet/internet.nsf/payments/austudy.htm
- Apprenticeships – Australian Apprenticeships Centre, Level 14 303 Collins St Melbourne Vic 3001. Ph: 03 9613 6700. Fax: 03 9614 4481. www.appsvic.com.au
- Centrelink – 172-186 Moreland Rd Moreland Vic 3056. Ph: 9953 2099 or 13 23 17. www.centrelink.gov.au

Libraries

- State Library of Victoria – 328 Swanston St Melbourne Vic 3000. Ph: 03 8664 7000. Fax: 03 9639 4737
- Brunswick Library [Campbell Turnbull] – 220 Melville Rd Brunswick West Vic 3055. Ph: 03 9384 9200. Fax: 03 9383 1639. Email ctlibrary@moreland.vic.gov.au
- Brunswick Library – 233 Sydney Rd Brunswick Vic 3056. Ph: 9389 8600. Fax: 9387 4853. www.slv.vic.gov.au. Email brunswicklibrary@moreland.vic.gov.au
- Australian Taxation Office – Casselden Place, 2 Lonsdale St Melbourne Vic 3000. Ph: 13 28 61. Website: www.ato.gov.au

Welfare agencies

Local community centres

- Brunswick Neighbourhood House – 18 Garden St Brunswick Vic 3056. Ph: 9387 9901
- Aboriginal Health Service – 186 Nicholson St Fitzroy Vic 3065. Ph: 9419 3000

Telephone counselling services

- Life Line – Ph: 13 11 14. Website: www.lifeline.org.au
- Suicide Help Line – Ph: 1300 651 251. Website: www.suicidehelpline.org.au
- Kids Help Line – Ph: 1800 55 1800. Website: www.kidshelp.com.au
- Victorian Community Health – Ph: 03 9096 6131. Website: www.health.vic.gov.au/communityhealth/counselling.htm
- Gay and Lesbian Counselling and Community Services of Australia – Ph: 03 9827 8544. Website: www.glccs.org.au
- Gamblers Help – Ph: 1800 156 789. Website: www.problemgambling.vic.gov.au
- Drug and Alcohol Centre – Turning Point Alcohol and Drug Centre, 54-62 Gertrude St Fitzroy Vic 3065. Ph: 1800 888 236. Website: www.counsellingonline.org.au/en
- Melbourne Homeless Services – Ph: 1800 627 727. Website: www.melbourne.homeless.org.au

Support group

- Carlton Family Resource Centre – Ph: 03 9347 2611

Student Support and Welfare Officer

- Ms Alexandra Mannell
- General Manager Training and Industry Development
 - Telephone: 03 9356 8925
 - Mobile: 0430 789 671
 - Email: Alexandra.mannell@plumber.com.au

The Student Support and Welfare Officer can provide mentor assistance ('wise council' and 'sounding board'), referral and industry support.