



2025

Annual Report





“

I believe that Master Plumbers has the best interests of the entire industry at heart. As a group we have more power and more voice to be heard when it matters, also the expertise when it counts.

- Michael Reeves, Melbourne Wide Electrical and Plumbing

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President's welcome

Norm Anderson
President MPMSAA

Master Plumbers membership proved to be a lifeline – offering tangible savings, expert support, and a network of peers. Members continued to access a wealth of resources and personalised support, leaning on each other to navigate new regulations, adjust to market shifts, and identify emerging opportunities.

Behind the scenes, Master Plumbers worked tirelessly to ensure our members' voices are heard on critical issues, and we are proud to report strong advocacy wins.

In October, we welcomed reforms to the Victorian Building Authority and are collaborating with the new Building and Plumbing Commission (BPC) on member issues. Our advocacy helped ensure the electrification roadmap recognises the ongoing role of gas infrastructure in commercial and industrial sectors. We also partnered with industry leaders and Standards Australia to promote free, universal access to Australian Standards.

Looking ahead, our industry faces continued uncertainty, with regulatory changes adding complexity to an already unpredictable market.

Our industry has faced big shifts this past year. From technological innovation, regulatory changes, and the demand for affordable, sustainable solutions, our industry has navigated a “stop-start” rhythm of work, testing its resilience amidst cash-strapped governments struggling with infrastructure demands, high-interest rates, surging material costs, and cost-of-living pressures. But the smartest businesses did not go it alone.

Our recent advocacy work around Complex Plumbing, The Ministerial Order, and Insurances has been brought forward with the Department and the BPC committing to work with us. I encourage all members to stay informed, engaged, proactive, and contribute.

We will not go it alone – forming strategic alliances with our key industry partners including PICAC, the PPTEU, IAPMO, and the AHSCA, as well as other fellow industry bodies, to strengthen our voice and impact.

The Master Plumbers team is ready as always to support members, and we acknowledge the voluntary contributions of the Board and National Council, whose dedication makes us the organisation we are.

Master Plumbers has appointed Ashleigh Dalmau as CEO, effective September. With extensive leadership experience from roles at the Clean Energy Council and Incolink, Ashleigh brings strong expertise in member-focused organisations and industry advocacy. She has already demonstrated initiative, impressing us with her drive to get things done, and we look forward to her contributions in shaping Master Plumbers' future.

On behalf of the Master Plumbers National Council and Board, we thank Ken Gardner for his steady leadership as Caretaker CEO and acknowledge former CEO, Peter Daly, whose contributions over many years have helped shape the Association.

It is with a heavy heart that we share the passing of our longstanding Board member, past President, Life Member and industry stalwart, Scott Dowsett, in October. His loss has been – and will continue to be – deeply felt across our entire industry and the lives of the countless individuals touched by his passion for plumbing and helping others. He leaves in his wake a legacy that will continue to shape and inspire future generations.

As Master Plumbers approaches its 135th year, we remain committed to supporting members and promoting excellence – building a future that honours the past and embraces innovation in service of public health and safety.



CEO's welcome

Ashleigh Dalmau
Chief Executive Officer



MPMSAA President,
Norm Anderson and CEO,
Ashleigh Dalmau on site.

Since stepping into the role of CEO in September, I have had the privilege of getting to know many of you, our members, and learning firsthand about your businesses, your people, and the enormous value you contribute to our communities, our economy, and the future of skilled trades in Australia.

One of the most rewarding aspects of my day is getting back out on site and seeing the work you do up close. Whether it has been going five metres underground into a trench on a commercial job, standing on a rooftop seeing one of the largest commercial solar hot water systems, visiting gas fitter members to better understand the practical implications of the energy roadmap, or travelling to meet with our regional members to hear about the challenges and opportunities unique to their communities, each experience has helped shape my thinking and sharpen our advocacy.

These insights are what drive me forward every day. As your CEO, my commitment is to continue listening deeply, understanding what matters most to you, and ensuring that our Association reflects your voice in everything we do. We have an important role to play, not just in representing the plumbing and mechanical services industry, but in shaping the future of apprenticeships, licensing, standards, sustainability, and workforce wellbeing.

I want to extend my sincere thanks to our Board of Directors and National Council for their ongoing support, advice and encouragement. Your guidance has been invaluable as I have

settled into the role and continued to deepen my knowledge of the sector. Together, we are building momentum across a number of areas, from strengthening our financial position, to lifting our member engagement, to positioning ourselves as a trusted voice with government, regulators and the broader construction sector.

This year we also paused to acknowledge the loss of a true industry leader. In October, we sadly farewelled our longstanding Board member, past President, current vice-President and Life Member, Scott Dowsett. Scott was a passionate and tireless advocate for our industry. His leadership helped shape the Association's direction for many years, and his mentorship and generosity left a lasting impact on all who had the privilege of working with him. Scott's legacy is one of deep integrity, unwavering commitment, and a profound belief in the value of our trade. His loss has been deeply felt, and we honour the remarkable contribution he made.

I look ahead with confidence in what we are going to achieve. We have momentum, a strong foundation, and a clear purpose. I look forward to continuing to get things done for you, our members and our industry.

Stronger together

For 134 years, Master Plumbers has stood by the people who keep Victoria's plumbing industry running. Plumbers who take pride in their craft, their crews and their communities. From sole traders and small businesses to corporate and industry partners, membership isn't just a badge of quality; it's being a part of something that's built to last.

In a tough year for our industry, members have leaned on each other and on the support, savings and expert advice that keep the wheels turning. From navigating new safety rules, to equipping apprentices with the skills they need, to getting industrial relations guidance, Master Plumbers was there.

Our new **Business Hub** made it easier than ever for members to access help, expert tools, and advice in one place, proving that when we share knowledge, everyone's business gets stronger.



“

Being a member of Master Plumbers means belonging to a trusted, professional community dedicated to excellence in the plumbing industry. It's about contributing to the advancement of the plumbing trade and being part of something larger.

- Graham Bradding,
G.J. Bradding Heating and Cooling, 25 year member.

“

The support from Master Plumbers has been invaluable. Having such a responsive support team that can break down complex issues, provide clear direction, and instill confidence in how to handle these situations is incredibly helpful.

- Jamie McConville, Operations Manager, Reliable Plumbing Services



Member savings



\$1,008,679

saved with standards accessed

\$272,940

saved with Toyota discount



\$58,206

saved with Ampol discount

\$5,000

raised at the 2025 Golf Day



Favourite benefits



1.

Free access to technical plumbing advice

2.

Free access to Australian Standards

3.

Training course discounts

4.

Industry meetings and events

Membership profile



69%

of our members are small business owners

1,053

total members at 30 June 2025

Member support

345

IR enquiries



1,950+

technical enquiries

1,440+

WHS enquiries



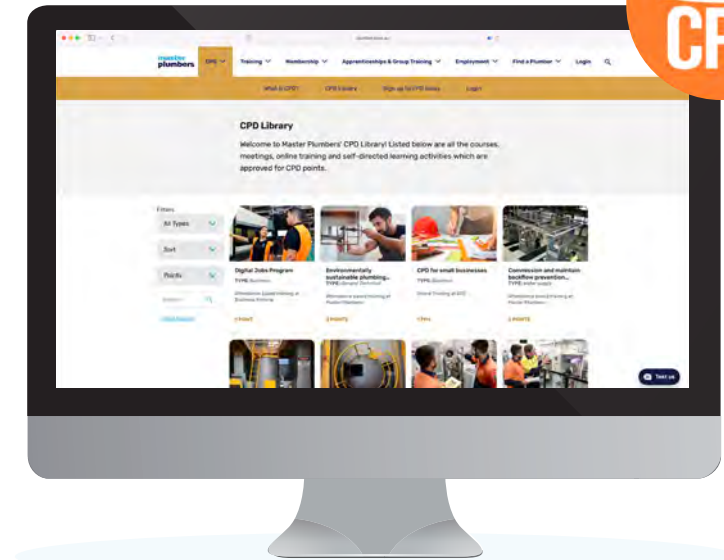
Master Plumbers have been a huge help in providing OHS support when needed. Typically, responses will be provided promptly, and any necessary amendments to relevant SWMS will be addressed immediately. I can't ask for a better service.

- Mark Burelli, Burelli Roofing

Building skills that last



Master Plumbers has always believed that great plumbers are shaped by great training and lifelong learning. Now, as our industry prepares for mandatory Continuing Professional Development (CPD), we're leading the charge by making sure our members feel ready, confident and supported.



Our CPD library includes learning activities across several topics – from technical training and regulatory updates to workplace relations and OH&S. We're also expanding into new areas of learning, helping members build skills in business operations and leadership. CPD points are now awarded for participation in Master Plumbers events, adding further recognition of member engagement.

To date, **4,763 CPD participants** have taken part in training through our growing library of courses, webinars and events. From safety and regulation to business management and new technologies, we're helping members stay ahead in a trade that's always evolving.



4,763 CPD
participants



6,690
learning activities
completed



33 courses
across eight key categories

CPD isn't about ticking boxes, it's about maintaining the skills, confidence and craftsmanship needed for generations to come. Scan to find out more.



A voice that endures

Master Plumbers believes that people doing the work should have a say in the rules and regulations that shape it. Behind the scenes, we've worked hard to make sure our members' voices are heard and it's paying off with a number of wins this year.

A stronger regulator for the plumbing industry

This year, we welcomed the Victorian Government's creation of the Building and Plumbing Commission (BPC) – a major reform we've long called for. Master Plumbers now sits on the Commission's new plumbing-technical group together with key stakeholders, whose role is to advise the BPC on matters affecting our industry.

Master Plumbers is also actively engaged in shaping a new BPC complaints process, which includes the current auditing and inspection regime.

Complex Plumbing

We have finally seen agreement on the scope of work and the pathway required when a project has been identified as complex plumbing.

Keeping balance in energy policy

Thanks to our persistent advocacy, the Government's revised electrification roadmap now recognises the ongoing role of gas infrastructure, particularly in commercial and industrial settings – protecting consumer choice and keeping plumbers central to the energy transition.

Removing barriers to compliance

Master Plumbers across Australia and New Zealand (MPANZ), Standards Australia and industry partners, have joined forces to push for free, universal access to Australian Standards. If plumbers are required to comply, they should be able to access the rules – simple as that.

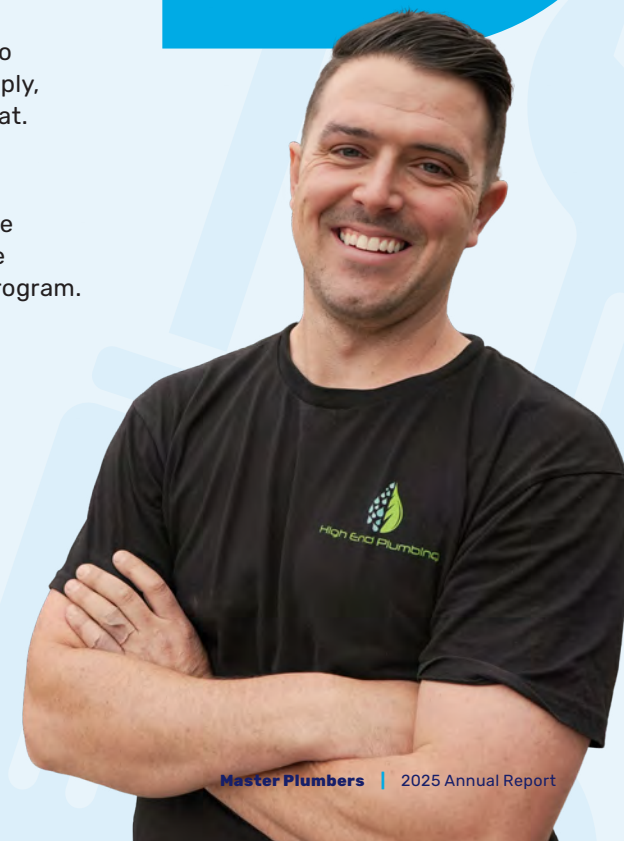
A fairer, more inclusive trade

We proudly joined a nationwide alliance to launch Unite for Equity – a bold, three-year initiative backed by the Australian Government's Building Women's Careers Program.

At its heart is a national Pledge for Change, signed by ten major partners spanning unions, employers and training bodies. It represents the first time such a collective commitment has been made across the industry to create inclusive, respectful workplaces and remove systemic barriers for women.

It's been reassuring to feel like we've got people in our corner who genuinely care about the trade, and more importantly, our business, that kind of support can be hard to find these days.

- Tyson Mahony, High End Plumbing Services



Working side by side

We know that the best ideas come from the ground up. That's why we create spaces where members can meet directly with decision-makers and share what's really happening in industry and in their businesses.



Major Contractors Meeting with Anna Cronin, BPC.

This year, we created more opportunities than ever for members to connect directly with decision makers, share challenges, and offer practical insights from the field.

In June, our Major Contractors Division hosted a special event with Anna Cronin, CEO and Commissioner of the new Building and Plumbing Commission (BPC). Anna shared valuable insights into the Commission's priorities – from licensing and enforcement to workforce development.

Members also heard from Lynda McAlary-Smith, Victorian Small Business Commissioner, during a webinar focused on managing payments, balancing business pressures, and maintaining mental wellbeing. Events like these connect the dots between regulation, wellbeing, and day-to-day business life – giving members tools they can actually use.

Scan to watch our **webinar** with Victorian Small Business Commissioner, Lynda Mcalary-Smith.



Master Plumbers represents its members on 44 committees

14 Australian Standards and working groups

9 Australian Chamber of Commerce and Industry

5 Building and Plumbing Commission

2 Industrial relations

7 Master Plumbers

7 Safety



We shared our members' voice through 26 submissions over the past year

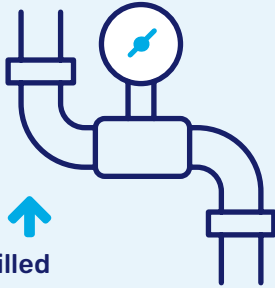


Training delivery exceeding



170,000
hours

3 new
instructors



1,400 ↑
plumbers upskilled



600 plumbers
trained in heat pumps

480 apprentices
trained



150 new
commencements
across the Brunswick and
Narre Warren campuses

1,400 returning
plumbers looking to upskill



Shaping the next generation of plumbers

Training is the backbone of a trade that lasts. As a leading provider for plumbing training in Victoria, Master Plumbers has continued to deliver high quality training programs.

The highly dedicated team at our Registered Training Organisation (RTO) delivered more than 170,000 hours of quality training this year, helping 480 apprentices and 1,400 returning plumbers build their careers.

With PICAC and Solar Victoria, we delivered the Demystifying Heat Pumps program to over 600 plumbers, preparing members for new technologies and sustainable systems.

We've also seen more women enter the trade – a sign that the next generation of plumbing is stronger, broader and more inclusive than ever. Master Plumbers are thrilled to see that so many women are choosing us as their training provider.

With the support of PICAC and industry stakeholders, Master Plumbers has been able to offer a level and diversity of training unsurpassed in the RTO space across the Geelong, Brunswick and Narre Warren Campuses.



I just had the chance to complete the Type A servicing course. Loved the course and gained an incredible amount of knowledge. Our teacher was able to explain all concepts for everyone to understand and kept all theory and practical classes enjoyable.... Definitely a great training facility, a great teacher and course.

– Ben, Google review

Investing in the future

Apprenticeships are where the future of our trade takes shape and for Master Plumbers, investing in young talent is investing in the long-term strength of our industry.

Through **Plumbing Apprenticeships Victoria (PAV)** and **Plumbing Apprentices Queensland (PAQ)**, we continue to create pathways that turn potential into skill, and skill into leadership. Together, our Group Training Organisations help apprentices gain hands-on experience across commercial, domestic and industrial settings with the support of mentors who've walked the same path.

Even in a challenging year, PAV and PAQ proudly celebrated the graduation of **35 apprentices and trainees** this year. At the same time, **40 new host employers** joined the network, showing real commitment to training and supporting the next generation.

With women making up just 2% of the industry, Master Plumbers is proud to support an increasing number of female apprentices through PAV as we work with partners to grow workforce diversity further. In Queensland, PAQ has launched a government-funded traineeship program to boost female and Indigenous participation in trades.

Our team conducted more than **300 site visits**, providing guidance, feedback and care for apprentices and hosts alike — ensuring safety, quality and confidence on every job.

Through the dedicated teams across PAV and PAQ, Master Plumbers is helping ensure the industry's legacy continues by ensuring a workforce that's capable, confident, and built to last.



Congratulations
to all our **2025
PAV and PAQ
graduates!**



PAV 2024/25



14 Apprentices/trainees successfully completed

10 New apprentice/trainee commencements

20 New hosts



300 Apprentice/trainee site visits conducted



114 Apprentice rotation/placements

10 Career expos attended



PAQ 2024/25



21 Apprentices/trainees successfully completed

22 New apprentice/trainee commencements

20 New hosts

Communicating with our members

1 July 2024 - 30 June 2025

216,331

emails sent



167

email campaigns

Open rate of **55.7%**
(Industry averages 40%)



As at 30 June 2025

f 10,420 followers

@ 3,532 followers

in 3,617 followers



77,500

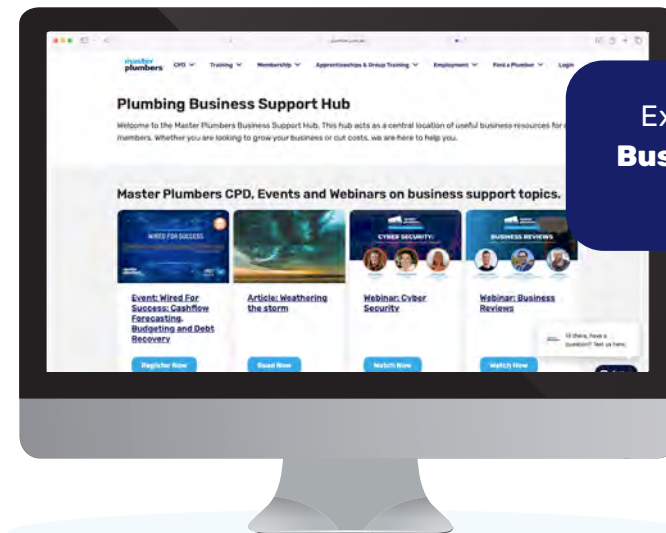
Australian Plumbing magazines distributed to members, partners and plumbing businesses

Informed, engaged and empowered

At Master Plumbers our goal is simple: keep members in the know, without the noise.

With a flood of new legislation, standards updates and compliance requirements hitting our members' businesses, we're committed to breaking things down to the must know information.

Through our new Business Support Hub, bite-sized videos, a more user-friendly website and new look EDM, members can find what matters, when it matters, at their fingertips. Members can also tap into the latest news, interviews and insights through our Australian Plumbing magazine or comprehensive webinars and resources tailored specifically for plumbers.



Explore our new
Business Support Hub



2025 Master Plumbers Excellence Awards

The **2025 Master Plumbers Excellence Awards**, held at the MCG, celebrated the people and businesses who embody the skill, commitment and sheer passion that ensures our industry is built to last.

From apprentices to seasoned professionals, every winner reminded us of what it takes to drive success in our industry.

Congratulations to this year's winners and thank you to our major sponsor Incolink and the host of industry and corporate partners that support Master Plumbers and the success of our industry.



Congratulations to **Pasquale Angelino from Project Plus Services** for taking out the **2025 Andrew Letten Gold Medal!**



Proudly celebrating our 2025 Excellence Awards!
Scan to meet our winners!



Connecting members and communities

This year saw the continuation of our most popular events along with the introduction of some new ones. Events are a great opportunity for our members to meet and get to know one another whilst also finding out what is happening in the industry. Several members have also used these events to find mentors in other members that they can reach out to for advice.

With most events held both online and in-person, members across the State have the chance to connect and in 2026, our regional members will have more face-to-face opportunities to meet the team with our site visits.



Our 2024/25 Event Calendar

- > Contract Administration and Dispute Resolution Workshop, Brunswick
- > Incolink – Managing Your Money (webinar)
- > Metro North Pub Night, Epping
- > P&G Meeting September, Brunswick
- > Apprentice Awards, Melbourne
- > Peninsula Pub Night, Dromana
- > Gas Ban (webinar)
- > AGM, PICAC Narre Warren
- > Ballarat Pub Night, Golden Point
- > Incolink H&W Webinar, Financial Planning (webinar)
- > P&G Meeting November, Brunswick
- > Members Christmas Party, Melbourne
- > Life Members Christmas Lunch, Brunswick
- > Major Contractors Annual Meeting, Melbourne
- > P&G Annual Meeting, Brunswick
- > International Women's Day High Tea, Melbourne
- > Golf Day, Sandhurst
- > Gippsland Pub Night, Traralgon
- > HVAC Annual Meeting, Brunswick
- > Employer Night, Narre Warren
- > Level Playing Field Workshop, Brunswick
- > Silica Event, Narre Warren
- > 4WD Weekend, Yea
- > CBUS – Women & Super (webinar)
- > Geelong Pub Night, North Geelong
- > P&G Meeting June, Brunswick
- > Pipecore Training, Port Melbourne

Scan here to view the **valued partners** who support our events across Victoria.

Over the course of our history, Master Plumbers and our members have actively supported the communities we work in.

Victorian Flood Relief Program

In October 2022, severe storms and floods left more than 1,700 homes destroyed and thousands more damaged across 64 Local Government Areas. Finding qualified tradespeople for repairs and rebuilding has been a challenge for these communities. Over the past three years, Master Plumbers has worked with the Victorian Government to connect flood victims with trusted members and help fast-track recovery. Several Master Plumbers members joined the program and together with our in-house technical team connected with communities across the State to provide much need advice and support.

Supporting Vulnerable Victorian Gas Consumers

In 2024, Australian Gas Networks (AGN) and Multinet Gas Networks (MGN) launched the Priority Services Program, delivered exclusively by Master Plumbers members. The initiative provides financial support to eligible households for essential gas safety services – including leak repairs and servicing of Type A gas appliances. This program ensures vulnerable consumers receive trusted, professional help while reinforcing the vital role plumbers play in keeping homes safe and energy efficient.

2025 Golf Day raises funds for Victorian Men's and Women's Sheds

The 2025 Master Plumbers Golf Day raised \$5,000 for six Men's and Women's Sheds across Victoria. A special thanks to our charity partner, The Men's Shed, our major sponsor, Podium and all our event sponsors for their invaluable support in making this event a success.

- Maffra Men's and Women's Shed
- Beaufort Men's Shed
- Sebastopol Men's Shed
- Wendouree Neighbourhood Centre
- Penshurst Men's Shed
- Hamilton Men's Shed



Leadership that lasts

Strong leadership has always been at the heart of Master Plumbers' success. Our Board, National Council and Executive Team guide the Association with integrity and foresight, ensuring we stay true to our values while adapting to a changing world.

Board of Directors



Norm Anderson
President



Daniel Smolenaars
Vice President



Scott Dowsett
(In memoriam)
Vice President



Grant Donald
Honorary Treasurer



Kevin Shinnars
Board Member



David Geschke
Board Member



Paula Withington
Board Member



David McCarthy
Board Member

National Council

Master Plumbers National Council is made up of up to 20 representatives elected by, and from members, to ensure their interests are understood and represented equitably.



Phill Craig
National Council
Representative



Christopher Unwin
National Council
Representative



Tim Wilken
National Council
Representative



Luke Kennedy
National Council
Representative



Mark Humphery
National Council
Representative



Bernard Phyland
National Council
Representative



Join the National Council

If you have a passion for shaping our industry and would like to connect with others who share the same drive, why not consider joining Master Plumbers Board or governing committees? By becoming a part of our team, you can play a stronger role in driving change on the issues that matter most to businesses like yours.

Executive Team

Our Executive Team works to support members every day – delivering key services and ensuring your voice is heard by industry bodies and regulators.



Ashleigh Dalmau
CEO & Association
Secretary



Brendan Gould
Executive Manager
Training Services



Thanuja Gunatillake
Executive Manager Member
and Corporate Services

Read the bios of our **National Council, Board** and **Executive team** here.



Financial report

Statement of profit or loss and other comprehensive income for the year ended 30 June 2025.

Revenue	2025 (\$)	2024 Restated (\$)
Operating Revenue		
Government grants	1,148,215	1,153,159
Apprentice and tradesmen hire	9,954,190	10,753,428
Members' subscriptions and related services	1,533,326	1,529,550
Training	5,947,444	4,053,605
Magazine advertising	355,703	256,055
Other Revenue		
Investments & property rental	464,555	448,197
Royalties	136,861	269,568
Other revenue	743,974	307,693
Total Revenue	20,284,268	18,771,255
Expenses		
Employee expenses	16,326,895	15,878,978
Occupancy expenses	261,573	221,920
Professional services & legal fees	363,116	395,998
ICT expenses	415,796	367,305
Motor vehicle expenses	76,217	84,523
Administration & other expenses	2,649,650	2,448,280
Total Expenses	20,093,247	19,397,004
Profit before income tax	191,021	-625,749
Income tax expense	-	-
Gain/(loss) on revaluation of land & buildings	-	153,976
Gain on revaluation of financial asset	26,139	73,796
Total Comprehensive Income	217,160	-397,977

Statement of financial position as at 30 June 2025.

Current Assets	2025 (\$)	2024 Restated (\$)
Cash and cash equivalents	2,131,578	2,297,511
Trade and other receivables	2,190,106	1,921,137
Other assets	274,204	274,180
Financial assets	540,236	510,490
Total Current Assets	5,136,124	5,003,318
Non-Current Assets		
Financial assets	4,350,115	3,980,015
Property, plant and equipment	2,938,912	3,121,279
Investments	8,827,196	8,970,588
Intangibles	270,166	295,982
Total Non-Current Assets	16,386,389	16,367,864
Total Assets	21,522,513	21,371,182
Current Liabilities		
Trade and other payables	1,989,959	1,960,109
Employee benefits provisions	1,154,364	1,272,127
Total Current Liabilities	3,144,323	3,232,236
Non-Current Liabilities		
Employee benefits provisions	78,934	56,850
Total Non-Current Liabilities	78,934	56,850
Total Liabilities	3,223,257	3,289,086
Net Assets	18,299,256	18,082,096
Equity		
Retained earnings	18,172,605	17,981,584
Reserves	126,651	100,512
Total Equity	18,299,256	18,082,096

To our members, partners and supporters - thank you!

Master Plumbers is built on trust,
your skill, and your commitment
to doing the job right.



Congratulations to our 40 members who celebrate a milestone this year!

Trading As	Milestone
Crewther Plumbing Building Maintenance	95 years
JR Hood & Son	75 years
John Kennedy Plumbing & Building Services	75 years
Geschke Pty Ltd	70 years
Whitehead Plumbing	70 years
JF Graham Plumbing	60 years
Walter J Pratt Pty Ltd	60 years
Rheem	60 years
Prentice Plumbing (Vic) Pty Ltd	55 years
Porter Plumbing Services Pty Ltd	55 years
Tequa	50 years
The AGL Group Pty Limited	50 years
O'Shea Plumbing Pty Ltd	45 years
Lawrie O'Shea	45 years
Petzke Plumbers	45 years
Heenan Plumbing Pty Ltd	45 years
Mt Buller Plumbing	40 years
Phillip Lee Plumbing Pty Ltd	35 years
Elless Plumbing & Construction Pty Ltd	35 years
MK Capuano Plumbing	35 years
AJ Batchelor & Son Pty Ltd	35 years
Couper Air Pty Ltd	30 years
Tait Plumbing Pty Ltd	30 years
Emerson + Rigid + Ridge Tool Australia Pty Ltd	30 years
Burstion Plant Hire	30 years
Deco Mechanical Services Pty Ltd	30 years
Twin Electrics	30 years
Cormack Plumbing Services Pty Ltd	25 years

Trading As	Milestone
Shepparton Plumbing Services Pty Ltd	25 years
Fraser & Mountain Pty Ltd	25 years
Timboon Plumbing & Pumps Pty Ltd	25 years
Servus Group	25 years
Kilburn Plumbing Pty Ltd	25 years
David Anderson Plumbing & Gasfitting Pty Ltd	25 years
Syfon Systems Pty Ltd	20 years
Apollo Bay Gas & Electrical	20 years
The Drain Man	20 years
All Services Plumbing Pty Ltd	20 years
Sleep's Plumbing Pty Ltd	20 years
Dickson Plumbing Services Pty Ltd	20 years
Unibond Plumbing Services Pty Ltd	20 years
Egberts Plumbing Service	20 years
VIP Plumbing	20 years
Tullamarine Plumbing & Drainage Pty Ltd	20 years
Australian Hot Taps	20 years
Neil Jones Plumbing	20 years

Life members

Stephen Atherton
Michael Ball
William Durham
Peter Jensen
Victor Murray
Robert Quick

Kevin Shinnars
Rick Taylor
Geoff Maroney
Fred Maddox
Scott Dowsett

Scott Dowsett In Memoriam

It is with deep sadness that we acknowledge the passing of Scott Dowsett on the 28th October 2025 – our Vice President, former President and esteemed Life Member of Master Plumbers.

Scott dedicated over 35 years to the commercial plumbing industry and to our association, leaving a lasting impact on the profession and the people within it. He was highly respected, admired for his magnetic character, strategic leadership, and unwavering commitment to excellence.

Scott began his plumbing career at 19 and quickly discovered his passion for the trade. In 1992, he founded Scott Dowsett Plumbing Services, and in 2008, he co-established Cooke & Dowsett Plumbing Group (CDPG) with Chadd Cooke. Under his direction, CDPG grew into a nationally recognised Tier 1 commercial plumbing company delivering major projects across multiple sectors.

Beyond his business achievements, Scott was dedicated to supporting the next generation of plumbers. As President of Master Plumbers from 2013–2022 and a long-serving Board member, he championed mentorship, apprenticeships, and programs encouraging young people to pursue plumbing as a rewarding career. A member of Master Plumbers since 1997, Scott also served as Chairman of the Major Contractors'

Division from 2006 and as a Director of Master Plumbers Australia and New Zealand.

Scott was deeply committed to working with Indigenous communities. As Director of the Indigenous Plumbing and Sanitation Foundation (IPSF), he helped create pathways for Indigenous apprentices to gain skills, access employment, and return to their communities as qualified plumbers. His guidance through partnerships with Nirrumbuk Aboriginal Corporation, and NUDJ Plumbing, empowered many young people, carrying forward his vision for sustainable, community-led development.

Scott's leadership, vision, and dedication have left a lasting legacy in the industry and in the lives of those he mentored and inspired. His passion will be remembered by all who had the privilege to work with him.

We extend our deepest condolences to Scott's family, friends, and all who were touched by his work.

Vale, Scott.



**Master Plumbers and Mechanical
Services Association of Australia**

Unit 15 / 306 Albert Street,
Brunswick, Victoria 3056

ABN 56 296 473 997

www.plumber.com.au

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